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Family Physicians and Nurse Practitioners:

I invite you to become part of the *Health Links Approach to Care* that provides participating health care professionals with additional support and resources in caring for your most complex patients. In addition, Health Links helps ensure that your patient is able to increasingly focus on managing their own health, rather than being overwhelmed by managing their care.

Patients with multiple complex or chronic health conditions require a disproportionate amount of healthcare resources. This includes a great deal of your and your staff's time and attention. Becoming part of the *Health Links Approach to Care* involves joining a virtual care team that is led by a care coordinator and includes allied health and social service providers, caregivers, family members and more importantly, the patient themselves. Not only will you have a more holistic view of the factors impacting your patients' health, and what others are doing to support them, but you and your patients will also be provided with support from their care team. Patients will receive the right care, at the right time, in the right place.

Without the involvement of the patient's primary care provider, effective and sustained coordinated care is not possible. Your engagement is pivotal to the success of the *Health Links Approach to Care*. We encourage you to review the enclosed material to give you a better sense of the target population and what's involved for you and your patients living with multiple chronic conditions.

For more information, please go to champlainhealthline.ca and click on the Health Links button.

Thank you for considering the *Health Links Approach to Care*.

Thank you.



Chantale LeClerc, RN, MSc
Chief Executive Officer